

Zeeshan Choudhry

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I would describe myself as a well presented, hard-working individual who thrives at the chance of learning new skills. I always like to work quickly but neatly so I can get the task completed effectively, I am someone who works effectively alongside others. Working with colleagues and customers in stressful environments has helped me build my confidence as a person and hopefully will carry on learning. I am also willing to take on any training necessary to enable me to carry on well. Currently I'm studying cyber security at De Montfort university . Now looking for an opportunity to work with a dynamic organisation that appreciates the development of staff, encouraging training and allowing me to contribute to the smooth running of the business.

Work Experience

Customer Service Advisor

HMPO Passport Office

June 2022 to October 2022

Customer service advisor on shift for 8 hours a day.

Answering calls advising customers on passport queries, tracking and upgrading applications for customers.

Warehouse Operative

Bradgate Bakery - Leicester

June 2021 to October 2022

- Accurately picked, packed and dispatched high-volume orders, consistently exceeding warehouse performance targets.
- Perfectly stacked and arranged deliveries to ensure proper item security and staff safety.
- Independently worked through high-volume orders using initiative and self-motivation, consistently hitting deadline targets.

Sales Team Member

Star studios - High Wycombe

November 2016 to May 2017

- Achieved 100% profitability targets through successful upselling and cross-selling of customers to solar panel products.
- Maximised sales potential, communicating effectively with clients to ensure correct understanding of needs and requirements.

Education

Bachelor's degree in Cyber Security

De Montfort University - Leicestershire

September 2020 to Present

Higher National Diploma in Information and Technology Systems

The Henley College - Henley on Thames

September 2018 to July 2020

GCSE in Maths, English Literature, English Language, Science, IT, Statistics, Religious Studies

Cressex Community School - Buckinghamshire

September 2012 to July 2017

Skills

- Literacy education
- Time management
- Positive work attitude
- Flexible attitude
- Multi-tasking
- Fast learner
- Leadership
- Organizational skills
- Problem solving skills
- Transferable skills
- Call Center
- Customer Support
- Customer Service
- Hospitality