**Yazmin Zafir – CV**

**Student on break, looking for work in a remote capacity. Customer service is my stronghold, as well as any digital solutions.**

**Personal Details**

**Email:** [yazmin.zafirr@gmail.com](mailto:yazmin.zafirr@gmail.com)

**Telephone Number:** 07513251085

**Location:** Newcastle upon Tyne

**Skills**

* Business Analysis
* Economical Knowledge
* Customer Service
* Advanced Law and Ethical knowledge
* Mathematics and Problem-Solving
* Java (Programming Language)
* MySQL (Programming Language)
* Python (Programming Language)
* High IT Proficiency
* Reasoning Skills with Stakeholders

**Work Experience**

**Chique Unique – 2017-2018**

* Effective sales knowledge used to increase sales for business.
* Customer-oriented approach, empathy and understanding.
* Ensuring security of business and transactions was well maintained.
* Defusing situations which are tense or emotional.
* Dealing with multiple lines of digital communications
* Understanding needs of business, stakeholders and customers.
* Logging financial performance of business securely and effectively.

**Education**

**St Wilfrid’s RC College – 2017-2019**

* Grade 4 in Maths, Grade 7 in English Literature, Grade 6 in English Language, Grade 4.4 in Dual Award Science, A in Digital Applications, DISTINCTION in Health and Social Care.

**Newcastle College – 2020-2021**

* Grade Pass in Health and Social Care, L3 Nat Fdn Dip.

**University of Sunderland – 2021-2022**

* Foundation Degree achieved in Health Sciences & Wellbeing

**University of Northumbria – Current**

* BSc (Hons) Computer Science