Venkat Naag Kosuri

Senior Consultant - Cybersecurity

Contact

Location

Hyderabad, TG, 500073

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Skills

Vulnerability Management Tools

- **Rapid 7, Symantec Endpoint protection, Fortinet Bradford NAC, Manage Engine Desktop Central and Manage Engine Vulnerability Management plus.**

Networking Tools

- **Palo Alto, McAfee Web filtering gateway, Splunk, Solar Winds, Cisco Meraki MX, Websense, Fiddler, and Wireshark.**

A dedicated IT specialist with 14 years of overall IT infrastructure expertise, including a unique 7 years of specialization in IT Security/Cybersecurity, as well as a track record in project management, network management, and Endpoint security. A strong desire to develop technical skills and capabilities to rapidly embrace new platforms.

Professional Experience

Thryve Digital Health LLP, Hyderabad, Telangana **(Sep 2020 – Current)**

Associate Manager

- Managed a team of 20 members from network security, contact center solutions, desktop compliance and network vulnerability management portfolios within Highmark at Thryve.
- Collaborated with teams to create enterprise-wide information assurance, security standards, and procedures.
- Developed a standardized incident response programme to outline immediate and consistent security breach remediation.
- Maintaining communication with stakeholders to keep project timelines and goals on track. Hired and trained IT team and updated SOPs, documents, and IT policies.
- Provided clients with guidance on strategies, tools, process enhancements, and training that would boost overall business potential.
- Managed a process re-engineering project to improve and consolidate end-to-end service processes. Rebuild workflows with 50% less manual work through automation.

Senior Consultant - Cybersecurity

- Schedule regular, weekly, and monthly scans with the Rapid7 InsightVM agent to assess the vulnerabilities of all network and security devices.
- Created security and vulnerability reports outlining logged intrusions and recommending remediation efforts.
- Understand the impact of vulnerabilities from knowledge base articles provided by standards regulators and OEMs.
- A recommended remediation (a version upgrade, configuration change, or certificate installation) is implemented by checking the compatibility of the affected configuration items. Identify and fix false positives in assessment results.
- Created policies, standards, guidelines, and security awareness campaigns for associates to follow related to IT Security and protecting corporate assets.

Email Server

- **Symantec Messaging Gateway, Websense Triton-Forcepoint.**

Inventory Tools

- **AD Manager and OCS Inventory.**

Server Operating Systems

- **Microsoft Windows Server 2003/2008/2012/2016.**

Operating systems

- **Microsoft Windows 7, 8 & 10, Linux Parrot**

Ticketing Tools

- **Cherwell, HP Service Manager and Team Headquarters**

Cloud

- **Amazon Web Services (EC2, Route53, S3, IAM)**

Personal Information:

Date of Birth: 18-11-1983
Father's Name: Ravindra babu

Education:

B.Sc. Comp, Acharya Nagarjuna University

Declaration:

I hereby declare that all the above details are true and correct to the best of my knowledge.

***Vanguard Logistics Services, Chennai, TN** (Aug 2010 – Sep 2020)*
IT Security Specialist

- Supported client security policies and activities for networks, systems, and applications including vulnerability management, incident reporting, mitigation, and continuous monitoring.
- Developed risk assessment report to identify threats, false positives, and vulnerabilities applicable to systems while monitoring various event sources for possible intrusion and determine severity of threat.
- Experience in handling and closing high business impact incidents.
- Experience in handling clients reported cyber-attacks and incidents.
- Perform Symantec endpoint protection, managed and unmanaged clients remove malicious software, spyware, and Trojans.
- Managing and administrated Patch Management, Software.
- Deployment, Asset Management, USB Device Management, Service Pack Installation and User Administration via Manage Engine Desktop Central and OCS Inventory Tool.
- Reviewed violations of computer security procedures and developed mitigation plans.

Sr.IT Support Engineer

- Installing and configuring computer hardware systems and IT software.
- Undertaking analysis, diagnosis, and resolution of client problems via desk-side and remote access through utilizing Microsoft Remote desktop, TeamViewer, Aeroadmin, VNC and Gotomeeting Software.
- MS-Outlook, Live Mail, Thunderbird, and outlook Express email client configuration and troubleshooting for both POP and IMAP.
- Ability to communicate technological solutions clearly and succinctly. Promptly answering user questions and issues, escalating unsolved issues to further support personnel.

***HCL Technologies, Chennai, TN** (Nov 2009 – Jul 2010)*
Senior Technical Support Executive

- Resolved diverse range of technical issues across multiple systems and applications for customers and end-users across various time zones.
- Used ticketing systems to manage and process support actions and requests.
- Collaborated with supervisors to escalate and address customer inquiries or technical issues.