TAYLAN **DOGAN**

London, N16 · 07379625647

**taylanrdogan@gmail.com**

Organized and dependable candidate at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. Knowledgeable plumber experienced in piping systems installation, maintenance and repair. Quality-focused, hardworking and skilled in managing time. Reliable in completing projects to specifications.

**SKILLS AND KEY EXPERIENCE**

* Schedule management
* Detail-orientated
* Safety regulations
* Health and safety compliance
* Microsoft Office
* Plumbing installations

**EXPERIENCE**

**Private Hire Driver,** PREMIER CARS 2023

Utilised GPS navigation systems to optimise routes planning, completed safe journeys by applying defensive driving techniques and computing with the Highway code. Cared for customer safety by dropping off at secure locations. Kept strict schedules to effectively serve regular clients, upheld high service standards to build customer loyalty. Applied local road knowledge to identify effective routes, offered flexible schedule to meet company and customer needs. Updated corporate customers on arrival time and traffic conditions to support planning.

 **Delivery Driver ,** AMAZON FLEX 2020 - 2023

Completed daily pre-trip inspection checklists ahead of customer drop-offs, maintaining order and delivery accuracy. Maximised vehicle performance by completing basic vehicle maintenance. Minimised complaints by maintaining clear communication. Drove company vehicle safely and legally across national pick-ups and drop-offs. Selected effective routes in compliance with delivery instructions and fuel policies, continuing meeting company targets.

 **Plumber,** HIGGINS 2018-2018

Installed plumbing and heating systems and executed taste to verify functionality. Assembled and installed complex mechanical services equipment. Assessed project sites to identify and mitigate associated operating risks. Reviewed blueprints and drawing before installing plumbing infrastructure. Cut and welded piping, fitting and fixtures to match required dimensions.

**EDUCATION**

**SEPTEMBER 2021**

**FA LEVEL 2 IN TALENT IDENTIFICATION ,** PFSA

**AUGUST 2020**

**LEVEL 1 INTRODUCTION TALENT IDENTIFICATION,** THE FA

**FEBRUARY 2020**

**IT LEVEL 1 CERTIFICATE,** GO TRAIN

**JANUARY 2020**

**RETAIL LEVEL 1 CERTIFICATE (CITY & GUILDS),** GO TRAIN

**JANUARY 2020**

**IT LEVEL 1 CERTIFICATE,** GO TRAIN

**DECEMBER 2019**

**ENTRY LEVEL 3 CERTIFICATE IN CUSTOMER SERVICE,** GO TRAIN

**SEPTEMBER 2017 – JULY 2018**

**PLUMBING NVQ LEVEL 1-3,** NEW CITY COLLEGE HACKNEY CAMPUS

**SEPTEMBER 2010– JULY 2015**

**4 GCSE'S A\* - D: MATHS, SCIENCE, ENGLISH AND TURKISH,** STOKE NEWINGTON SCHOOL

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