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| Tashanne Best-thomas  [Flat 50 Culvert east HousE , masons avenue HA3 5FH ]  07492-325-318  [shannabest1@outlook.com] · |
| As a young mother, I have always strived to be a productive role model for my young child as well as being an enthusiastic, confident and caring young woman.  My future aspirations involve traveling abroad with friends and family, finding true love , building my own home and running a small business. |

# Experience

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| [01.04.2019] – [U/A][Fitness instructor & Concierge |Barnet ], [GLL .org] [Concierge – Administration, Customer Service, Leisure Bookings and Tours,  Fitness Instructor – Gym Tours & Inductions, Fitness Classes, Building Rapport with members, Health & Safety.] |
| [20.05.2017] – [01.04.2018][FRONT O HOUSE |Fitness First, Pinner], [Fitness First ltd] [Front of House – Administration, Customer Service, Leisure Bookings and Tours, Sales, Building Rapport with members, Teamwork, Regular Training required]  **[2016-2017]**  **[CUSTOMER SERVICE ASSISTANT | ARGOS, FULHAM (DIGITAL]**  [Training required, Customer service, Exceeding customer expectations, Sales, Shop Floor Supervision, Teamwork, Leadership, Work well under pressure]  **[2014-2015]**  **[FUNDRAISER (DOOR2DOOR) |HOMEFUNDRAISING LONDON]**  Working closely as a team  Regular training (weekly), Sales / Pitching skills, promotional marketing, raised financial support various charities such as Cancer Research UK, The NSPCC, Great Ormond Street children’s hospital, McMillan Support, Help the homelessness and many more.  **[2008]**  **[CUSTOMER SERVICE ASSISSTANT |ARGOS, HAMMERSMITH]**  [Training required, Customer service, Exceeding customer expectations, Sales, Shop Floor Supervision, Teamwork, Leadership, Work well under pressure]  **[2010]**  **[YOUTH VOLUNTEER | FULHAM CROSS YOUTH PROJECT]**  [Leading various sports related activities for young people, working closely alongside young people & staff, National Apprenticeship work placement  Football coach for young females aged 11-18 yrs., Youth activity leader and assistance, Qualifications achieved] |

# Education

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| [September 2020][BA Honours Arabic language and international business degree], [University of Westminster] [ Year 1- Foundations of Accounting & Finance, The Arab world and the word 1, The Arab world and the word 2, Global Business Environment, Introduction to the study of language and culture, Marketing for International Business] [September 2020] |
| [Year 2- Expressions of Arabic culture 1, Expression of Arabic culture 2, International Business Practice, Digital Business, Organisational Behaviour, Multilingual e-Collaboration: Transposing Current Affairs.]  **[2010-2011]**  **[Zenos IT Academy, Ladbroke Grove, London]**  1x Diploma in computer professionals at Distinction Level  1x Diploma in Computer Professionals at Pass Level  Employment Awareness Award  Numeracy and Literacy Key Skills at NVQ Level 2  [2008-2010] **[Thirty-seven degrees gym, London Olympia W14 0PP]**  NVQ Level 2 in Activity & Leadership  Numeracy and Literacy Key Skills at NVQ Level 2  First Aid Qualification [2003-2008] **[BRENTFORD SCHOOL FOR GIRLS]**  GCSE Maths – C  GCSE English Language —C  GCSE English Literature — C  GCSE Food Technology—C  GCSE French —C  GCSE Drama —A\* |

# Skills

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| * Teamwork * Work well under pressure * Use initiative | * Leadership * Reflective and Critical learning * Influencer/social media |

# Activities

My passion for improved well-being, higher education and independence has positively influenced my recent endeavours such as studying a new language, acquiring my degree, networking via social media and creating my own brand.

As an active and positive member of my local community, I also work in local leisure centres which helps to keep me fit, happy and motivated.

**Fulham Cross Youth Project (2009-2010) Youth Volunteer**

* Leading various sports related activities for young people
* Working closely alongside young people and other staff
* Encouraging and motivating others to participate in sport sessions
* National Apprenticeship work placement
* Football coaching young females
* Youth activity leader and assistance
* Qualifications achieved (as stated above.)

**Zenos IT Academy (2010-2011) Apprentice**

* Employment Awareness in a fast-paced IT Industry
* Intense training modules full-time
* Regular tests, examinations and practical assessments
* Punctuality and attendance closely and carefully monitored
* Qualifications achieved (as stated above.)