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## PROFILE

A pro-active and highly motivated **Professionally Qualified Telecommunications Engineer** with highly developed leadership skills. A keen manager with an eye for detail, with a drive and determination to complete tasks. Someone with the ability to remain calm in a vast, fast changing and arduous environments. Shows great compassion and empathy while giving support and guidance.

## KEY SKILLS

Worked Base Skills	Personal Skills
Outstanding customer service skills	Self Driven
Experienced Manager	Professional
Health and Safety Aware	Adaptable
Problem Solving	Flexible
Technical and Practical	Attentive

## CAREER HISTORY

### O'connors Utilities fibre build manager

Managing teams of people including direct labour and subcontractors. Very fast pace role working on the OGI contact delivering in various place around Wales. This roles had tight deadlines communications with clients and contractors was key for successful delivery

### ERH fibre build and compliance manager

Duel role position looking after the OGI build along the M4 duties would include delivery, traffic management secondly quality and standards along the m4 and ERH maintaining standards throughout the company

### Supervisor/field Agent at Telent Technology

Flex supervisor/field agent, looking after various suppliers covering the West,  
Hot job monitor  
Auditing suppliers as they work and retrospectively  
Safety and quality checks daily  
Updating CT mobile/Hub and SOLO  
Point of contact with hot jobs meeting with asset owners and suppliers.

Currently undergoing management training so dealing with work stacks and allocator along with other various tools.

Communicating with Telent and suppliers working towards deadlines and defects

Heading the facilitation on the city fibre roll out within Bristol looking after various suppliers needs allowing builds on the network to go ahead working closely not just with the suppliers but Telent and Openreach.

### Sub-contractor to various companies since 2015 to 2017

#### Fibre Engineer

Splicer/Joiner and air blown fibre. Working on the BT network Virgin Media and Giggaclear networks

- Lighting up splitters
- Over head or UG cabling BFT
- Roping and rodding sub ducts

- Flowing fibre and FDP work
- CCP at the customers property
- Fault finding and fixing
- Working on synthetics

Each PON job would consist of building/splicing from either AGG, splitter to the home. Installing the BFT, blowing the fibre then splicing at FDP installing CCP.  
Testing from the customers home proving light ready for home install.

#### **British Army Managed, Maintenance and Instructor 2005-2015**

Managed the storage of information and communications technology (ICT) equipment and platforms. Instructor in ICT/Radio equipment and platforms and equipment. Operator of a vast number of communications devices. Maintenance of equipment and vehicle fleet.

- Accountable for the upkeep and performing weekly and monthly maintenance of equipment. Improving efficiency of stores and distribution of equipment valued at over 1 million pounds.
- Worked to deadlines, ensuring support for major tasks. Tasks were met with reduced time needed to resupply urgent demands.
- Fault finding, fixing or reporting damage. Resulting in being ready at any given time.

#### **Career Summary**

10 years loyal service to HM Forces (Army) serving across the UK, Europe and worldwide. Since qualified to BTEC level 3 in fibre optics working on various networks sub contracted to companies learning and gaining experience. I now have a drive to supervise or manage.

#### **Education and Training**

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City and Guilds Accredited Award in Broadband Distribution Network (Level 3)  
BTEC Advanced Award in Managing Passive Optical Networks & Air Blown Fibre Systems (Level 3)  
BTEC Advanced Award in Access Networks Systems (Level 3)  
BTEC Level 3 Diploma (Professional Competence for IT and Telecoms Professionals)  
BTEC Level 3 (ICT Systems and Principles)  
City & Guilds 3667-02 Unit 1 – Basic Principles of Communications Cabling  
City & Guilds 3667-02 Unit 2 – Fibre Optic Cabling in an Internal Environment  
City & Guilds 3667-02 Unit 3 – Fibre Optic Cabling in an External Environment  
City & Guilds 3667-02 Unit 4 – Copper Cabling in an Internal Environment  
City and Guilds 6150-51 Working in Confined Spaces (Low Risk)  
City & Guilds 6156 Unit 2 New RASWA (Signing, Lighting and Guarding)  
Advanced Level Apprenticeship in IT Software Web & Telecoms Professionals  
NVQ Level 2 (communication Technology Practitioners)  
Key Skills Level 2 (Information and Communication Technology, Application of Numbers, Literacy)

#### **Additional Information**

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Security Vetted (Ran OUT)  
Full driving license, C+E and below  
CSCS (Expired) (Health & Safety in a Construction Environment)  
SWQR Op Card Holder  
SWQR Supervisor card holder (LA S1, S2, S3, S4, S5, S7)  
SMSTS  
NOPS Smart Card 9243  
IOSH managing safety

#### **Hobbies and Interests**

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Enjoys Hill walking, Family Activities, Driving and participating in Physical activities including Rugby and Gym.  
Keen explorer i love hiking