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|  |  | **Selvaganapathy.S**  Data Analyst |
| **Profile**  Brings over 7 years of IT Experience along with knowledge on huge volumetric dataset and worked in vivid reporting tools as per client requirement. To prove his potential in the growth of the organization by significant contribution.  PHONE:  8148527512  WEBSITE:  <https://www.linkedin.com/in/selvaganapathy1293>  EMAIL:  selvaganapathy1593@gmail.com  **Contact** |  | Work experienceStar health insurance - Data analysist Feb 15, 2023 – Till now  To maintain the complete call center data that includes WFM, performance, attrition, Roster report, Agent Login logout report, Attendance Report, Allowance report, Productivity report, Agent wise Productivity report, Queue Productivity report, Quantity report, Volume flow report, Hourly wise, Repeat call Report, Class wise Productivity report, Abandoned call report, Call Duration report, Smart Connect Technologies - Process Associate – SQL Developer May 2022 – Feb, 23  Developing Various Dashboards using Power BI, Tableau Developing Various Dashboards using Power BI, Tableau  Pulling data from backend database using queries and SQL for a Realtime Dashboard  Develop Power BI, Tableau desktop reports and dashboards.  Consult with business and technology partners on data visualization options and best practices.   Tata Consultancy Services Process Associate – Data Analyst October 2015 – Feb, 22   * Market Risk project is one of the main wings of ‘Run the Bank’ stream of Deutsche Bank. * Overseeing the global market performance this process involves in the Value at Risk calculation & analysis and in projecting the Economic Capital requirement for the bank. * The project involves packaging of risk, analyzing threshold breaches, confirmation of huge risk movements, VAR calculation and analysis, calculating the Economic Capital. * Using the excel macro template will find the risk on trades and shares and provide the report to the clients. * Planning and dividing the work based on the daily volume to meet the SLA and resolving queries of team member * Helping the new joined employee on mandatory course completion, system allocation and scheduling the process training * Conducting the session of advanced excel for the team weekly * Preparation of daily reports for team. Helping in Internal audit * Playing key role in creating resource utilization report for profit margin report. * Creating dashboard for effort variance, velocity, and risk matrix for all the projects. * Extensive usage of MS Excel (Aggregate Functions, Formulas, Vlookup, Hlookup, Index, Match, Data Validation, Conditional Formatting, Pivot table.) * Proficient in writing all formulas like logical (IF, AND, OR), Arithmetic (Sumifs, Countifs), Text (Replace, Substitute, Find, Left, Search), Date (Date Formats, Datedif)   **PROFESSIONAL SUMMARY**   * Market research / BFSI / Telecom * Providing Client solution by implementing SQL query * Preparing Business Related report using Tableau. * As an extended role and responsibilities, automating the MIS report using excel advanced formula and Tableau for data visualization. * Inserting updating and altering the table and fetching the accurate value as per client request. * Preparing reports in Power BI * Experience in creating different visualizations using Bar, Line and Pie chart, Background Maps, Box plots, Scatter plots, Gantt charts, Bubble charts, Histograms, Trend lines & statistics, Bullets, Heat maps and Highlight tables. * The QA check list provided was carried out with 100% accuracy with no error in data mismatch. * Solving complex queries using SQL. * Profiling & maintaining of different hotel details in Expedia’s various backend. * Administrative & application tools * Support to the team leader in managing different sales data.  British Telecom (BT) Process Associate  * Develop Power BI, Tableau desktop reports and dashboards. * Consult with business and technology partners on data visualization options and best practices. * Follow up with clients to ensure their IT systems are fully functional after troubleshooting. * Overseeing inbound and outbound to confirm the Telephone Directories * To place orders, to track them and follow up. * Been flexible with the shift when there was need to extend my support.  **SKILLS** |

Signature :

**Selvaganapathy S**