

SAVIO REJI JOSE

SUMMARY

2 years of experience in Customer service and software designing. Highly focused and hardworking with a stellar work ethic and outstanding customer service history. Flexible scheduling availability.

CONTACT

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Coventry, UK

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SKILLS

- Complex Problem Solver
- Adaptive Team Player
- Strong Communications skills
- Microsoft Office Suite (Word and Excel)
- Sales
- DevOps

WORK EXPERIENCE

Customer Service and Engineering- QuEST Global, India

September 2020 – January 2023

- Provided customer response in timely manner
- Development of engineering applications in medical devices.
- Worked from the ground up in latest product offerings for leading healthcare vendors.
- Expertise in Build and Release pipeline creation with the help of DevOps tools like Bamboo and Jenkins.
- Expertise in creating installers or software packages with the help of InstallShield.
- Familiar with DICOM standards.
- Experience in working with projects based on Agile and SCRUM methodologies.
- Excellent debugging, analytical and code reviewing skills.
- Optimistic task estimator and meets deadlines on time.
- Implements development, validation, and analysis in line with architecture requirements.
- Coordinated process walkthrough meetings, documented meeting minutes, and liaised with all process stakeholders to validate compliance with internal policies and procedures.
- Helped in team expansion and guiding junior employees and provided technical trainings for them.

Intern - Kuwait Oil Tanker Company, Kuwait

July 2018 to August 2018

- Preventive and corrective maintenance specialized for LPG Filling Plant equipment.
- Day to day activities of electrical routine job.

EDUCATION

Engineering Management MSc – Coventry University

January 2023 - Current

BEng Electronics and Communication Engineering- Rajagiri School of Engineering and Technology, India

August 2016 – June 2020