

Alexander F Hernandez
RM12
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Skills:

- Excellent communication and interpersonal skills.
- Strong leadership and management abilities.
- Proficient in inventory management and cash handling.
- Skilled in conflict resolution and problem-solving.

Experience:

Amazon Delivery Driver

Amazon, Basildon, Essex

2014 - Present

- Delivered packages to customers in a timely and efficient manner.
- Maintained accurate records of deliveries and customer interactions.
- Followed safety protocols and traffic laws while driving on the job.
- Communicated with customers regarding delivery times and any issues that may arise.
- Assisted in loading and unloading packages from the delivery vehicle.

Manager/Supervisor

Ladbroke's, Rainham, Essex

1996 - 2014

- Managed a team of employees and assisted in the hiring and training of new staff.
- Oversaw daily operations, including cash handling, inventory management, and customer service.
- Developed and implemented new policies and procedures to improve the efficiency of the business.
- Conducted performance evaluations and provided feedback to staff members.

Cinema Supervisor

UCI Cinema, Whiteleys, London

1994 - 1996

- Supervised and trained a team of employees to ensure smooth operations and excellent customer service.
- Managed the daily activities of the cinema, including scheduling, inventory management, and cash handling.
- Resolved customer complaints and maintained high levels of customer satisfaction.
- Maintained a safe and clean working environment.

Education:

BTEC National Diploma in Business and Finance

Kingsway College, London

1992 - 1994

References available upon request

